



## Free Pharmacy Program

NC MedAssist is the only statewide, non-profit free pharmacy in North Carolina. Through our various programs, we provide prescription and over-the-counter (OTC) medications to our neighbors in need at no cost.

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### Eligibility Requirements for Free Prescription Program:

- Live in North Carolina
- Uninsured
- Income at or below 300% of the Federal Poverty Level (see our website for more details)

### You will need to provide:

- Application
- Current proof of your household income
- Current year tax return
- Proof of address

**CALL US TODAY:**

**1-866-331-1348 (M-F 8am-4:30pm)**

**FOR MORE INFO OR TO APPLY:**

**WWW.MEDASSIST.ORG**



## Programa de Farmacia Gratuita

NC MedAssist es la única farmacia estatal sin fines lucrativos en Carolina del Norte. A través de nuestros diversos programas, proporcionamos medicamentos recetados y sin receta medica; ayudando a nuestros vecinos mas necesitados sin costo alguno.

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### Requisitos de elegibilidad para el Programa de Farmacia Gratuita:

- Deben vivir en Carolina del Norte
- Sin seguro médico
- Los ingresos deben ser iguales o inferiores al 300% del Nivel Federal de Pobreza

### Tienes que proveer:

- Una aplicación
- Prueba de ingresos del hogar
- La declaración de impuestos más reciente (si declara impuestos)

**LLÁMENOS HOY: 1-866-331-1348**

**Horario de Oficina: 8am-4:30 pm (Lun-Vie)**

**PARA MÁS INFORMACIÓN O PARA APLICAR: [WWW.MEDASSIST.ORG](http://WWW.MEDASSIST.ORG)**

**Contact us:****Monday- Friday 8:00am-4:30pm****Local:** 704-536-1790**Toll Free:** 866-331-1348**Fax:** 704-536-9865**Email:** [info@medassist.org](mailto:info@medassist.org)[www.medassist.org](http://www.medassist.org)

## Free Pharmacy Program Application Instructions

Thank you for your interest in the NC MedAssist Free Pharmacy Program. NC MedAssist is a non-profit pharmacy that provides free prescription medication to eligible low-income and uninsured North Carolinians.

**To qualify:**

- You must live in North Carolina.
- Your income must be at or below 300% of the Federal Poverty Level.
- You meet one of the following criteria:
  - No health insurance
  - Family Planning Only Medicaid
  - Medicare coverage gap(donut hole)

2023 Federal Poverty Level		
# in Household	Monthly Income	Annual Income
1	\$3,645	\$43,740
2	\$4,930	\$59,160
3	\$6,215	\$74,580
4	\$7,500	\$90,000
5	\$8,785	\$105,420
6	\$10,070	\$120,840
7	\$11,355	\$136,260
Each additional person add	\$1,285	\$15,420

You do not need a prescription to enroll into the program.

**There is more than one way to apply. Choose from one of the following:**

1. Apply online. Go to [www.medassist.org](http://www.medassist.org) and click on "How to Enroll."
2. Call us and request a paper copy or go online and download the application. Just fax or email it back to us.
  - **Mail** to NC MedAssist, 4428 Taggart Creek Rd, Suite 101, Charlotte, NC 28208
  - **Fax** to 704-536-9865
  - **Email** to [info@medassist.org](mailto:info@medassist.org)

**What happens after you apply?**

Please allow 7-10 business days for processing your application, filling your medication and shipping it to your address. Once approved, you may be enrolled into the program for **up to one year**. You must re-apply every year to remain in the program.

Your medications will be shipped from our pharmacy in Charlotte, NC and mailed to the address listed on your application or a Point of Entry (POE) partner.

NC MedAssist does not automatically refill prescriptions. **You must call in your refill 7-10 days before you run out of medication.** For questions about your medication or to reach the 24-hour refill line, please call the pharmacy at 704-943-9639 or 866-331-1348.

**Where to send prescriptions:** Doctors can e-scribe prescriptions directly to our pharmacy or fax us at 704-536-9812. Copies, lists, and transfers are not accepted. For questions, call the pharmacy at 704-943-9639 or 866-331-1348.

**Questions? Call 866-331-1348 or visit us at [www.medassist.org](http://www.medassist.org) and click on "How to Enroll."**



We must have your application and supporting documents in order to approve you for the program. Below is a list that includes, but is not limited to, the type of documents that you can send with your application.

**Application** Complete and sign your name.

**Proof of Address** Examples include: State ID with current address, utility or medical bill, lease, food stamp letter, Medicaid Denial, Medicare Denial, or any government issued letter. Address must include your name and must match the address listed on your application.

**Proof of Current Income** Income documents must be dated from within the last 60 days. If married, include income or proof of no income for spouse. Annual statements must be dated this year. Please submit all documents that apply.

- **Job-** Submit a month of consecutive pay stubs dated (4 pay stubs if paid weekly, 2 if paid bi-weekly, 1 if paid monthly). Bank statements not accepted.
- **VA benefits, workers comp, work first, short term disability, retirement or pension income-** Submit a monthly or annual statement for the current year.
- **Social Security-** Submit a current year statement. Include a "Notice of Award" if you receive Social Security Disability. (1099's not accepted).
- **Child support-** Submit a statement with current amount received in the last month.
- **Unemployment benefits-** Submit proof of Employment Security Commission unemployment benefits from within the last month.
- If you are **self-employed** or receive **other taxable income**, see 1040 tax section below.
- If you are a resident in a **shelter or treatment program**, attach a letter stating you live there.

To request any of the supporting income documents listed below, please call us or visit our website at [www.medassist.org](http://www.medassist.org) and click on "How to Enroll."

- **Letter of Support/Zero Income Statement-** If you are not currently working, you will need to have the person who is providing you with support sign the support letter. Support includes, room and board or paying of rent, utilities, groceries, etc. Spouses with no income must complete the Zero Income Statement.
- **Documentation of Homelessness-** If you are homeless with no support and/or move from place-to-place, complete this form.
- **Income Verification Form-** If you cannot obtain check stubs, please have your employer complete the following document
- **Self-Employment Form-** Submit this form if you are paid in cash.

**Tax Filing:** You do not need to submit any documentation if you **do not** file taxes. If you or your spouse files taxes, include the 1040 tax return. See below for details. No W-2's accepted.

- **1040-** If you file taxes, please provide the two pages of the 1040 from your most recent federal income tax return. Please sign and date your tax return. If you are self-employed or receive other taxable income, please attach the Schedule C, D, E, F, or SE form.

**Questions? Call 866-331-1348 or visit us at [www.medassist.org](http://www.medassist.org) and click on "How to Enroll."**

Please complete pages 1-3. Sign your name on page 3 and submit with your supporting documents. See previous page for application instructions.

## Patient Information

First Name:	MI:	Last Name:	SSN /ITIN(W-7):	Birth Date:
Mailing address:		City:	State: <b>NC</b>	Zip:
County in North Carolina			Primary Phone #:	Secondary Phone #:
Marital Status: <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Separated		Email Address:		
Name of Healthcare Provider/Doctor and Phone #:			Emergency Contact Name/Phone/Relation:	
Primary Language(other than English):			Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Nonbinary	
Race: <input type="checkbox"/> White or Caucasian <input type="checkbox"/> Black or African American <input type="checkbox"/> Asian <input type="checkbox"/> American Indian <input type="checkbox"/> Native Hawaiian or Pacific Islander <input type="checkbox"/> Bi-racial or Multi-racial <input type="checkbox"/> Other:			Number of People in Household Including Self: <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6 <input type="checkbox"/> 7 <input type="checkbox"/> 8 Other:	
Ethnicity: <input type="checkbox"/> Hispanic/Latino <input type="checkbox"/> Non-Hispanic/Latino			How did you hear about the program?	
Please check if you have any of the following: <input type="checkbox"/> Health Insurance <input type="checkbox"/> Medicare <input type="checkbox"/> Medicare Part D <input type="checkbox"/> Medicaid <input type="checkbox"/> Medicaid Family Planning Only			If applicable, Name of Enrollment Site or Sponsoring Point-of-Entry(Enter site code):	
Please list any medication allergies that you have:				

## Patient Income

<b>List and Attach all Household Income:</b>		<b>Attach Proof of Income or No Income</b>
Salary/Wages	\$ _____	Please see the application instructions to find a list of approved income documents. If married, please include income of spouse.
Disability	\$ _____	
Alimony/ Child Support	\$ _____	All income must be dated from within the last 60 days. Annual statements must be dated this year.
Social Security	\$ _____	
Pension/Retirement	\$ _____	Has your income been affected by COVID-19? <input type="checkbox"/> Yes <input type="checkbox"/> No
Unemployment/Work Comp	\$ _____	
<b>Gross Monthly Income</b>	\$ _____	Did you file taxes this year? <input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Total Gross Annual Income</b>	\$ _____	

Next, you will find our Health Survey that must be submitted with your application. The information that we gather from these surveys helps us to get funding for NC MedAssist and continue providing you with medications you need at no cost. Your responses allow us to tell how this service improves your health and quality of life. Please answer the questions to the best of your ability by circling, checking or filling in your answer.



## Section I. Physical Health

1. Prescription Medications
  - a. Are you taking all the medications as prescribed by your doctors?  
☐Yes ☐No
  - b. Do you skip taking medications because you can't afford it?  
☐Yes ☐No ☐Sometimes
2. In the past year, how many times did you go to the emergency room because you are unable to take your daily medicines?  
\_\_\_\_\_ times
3. In the past year, how many times did you stay overnight in the hospital (\_\_\_\_\_nights) or nursing home (\_\_\_\_\_nights) because you are unable to take your daily medicines?
4. How would you rate your current health?  
1 - Poor      2 - Fair      3 - Good      4 - Very good      5 - Excellent
5. In the past year, were your physical health activities limited due to health problems? If so, how much?  
1 - Not at all    2 - A little bit    3 - Somewhat    4 - Quite a lot    5 - Extremely
6. In the past year, did you feel pain, shortness of breath, headaches, and/or weakness because you were unable to take your medications? If so, how much?  
1 - Not at all    2 - A little bit    3 - Somewhat    4 - Quite a lot    5 - Extremely

## Section II. Finance/Employment

7. Are you currently employed?  
☐Yes, full-time      ☐Yes, part-time      ☐Yes, self-employed  
☐No, retired      ☐No, disabled/unable to work      ☐No, other: \_\_\_\_\_  
  
If yes,
  - a. How many hours do you work per week? \_\_\_\_\_
  - b. How would you rate your ability to keep a job?  
1 - Poor      2 - Fair      3 - Good      4 - Very good      5 - Excellent
  - c. How would you rate your attendance at work?  
1 - Poor      2 - Fair      3 - Good      4 - Very good      5 - Excellent
  - d. How would you rate your performance at work?  
1 - Poor      2 - Fair      3 - Good      4 - Very good      5 - Excellent
8. Do you struggle to purchase food, transportation, or other bills?  
1 - Not at all    2 - A little bit    3 - Somewhat    4 - Quite a lot    5 - Extremely
9. Because I need to pay for my medication, I have not been able to pay for: (mark all that apply)  
☐ Groceries      ☐ Basic living expenses (rent, utilities, bills)  
☐ Money into a savings account      ☐ A car payment or for transportation  
☐ Other bills      ☐ Others (please list): \_\_\_\_\_

### Section III. Social/Emotional Health

10. How would you rate your quality of life right now (by that we mean your emotional well-being, life satisfaction and/or happiness)?

1 - Poor      2 - Fair      3 - Good      4 - Very good      5 - Excellent

11. In the past year, how much have you been bothered by emotional problems (such as feeling anxious, depressed or irritable) because you can't afford your medications?

1 - Not at all    2 - A little bit    3 - Somewhat    4 - Quite a lot    5 - Extremely

12. In the past year, due to your emotional health, how much have you become isolated (ex. decreased social activities with family/friends, not getting out and doing things)?

1 - Not at all    2 - A little bit    3 - Somewhat    4 - Quite a lot    5 - Extremely

13. In the past year, due to your emotional health, how much has your daily routine been affected (ex. unable to do your usual tasks/activities at home and/or at work)?

1 - Not at all    2 - A little bit    3 - Somewhat    4 - Quite a lot    5 - Extremely

### Section IV. Open-Ended Questions

14. Are you currently enrolled in any other program/services for assistance with your physical health, emotional health, and/or financial problems?

☐ Yes      ☐ No

If yes, please list: \_\_\_\_\_

15. We understand the difficulty you must be facing, and we would love to hear what led you to NC MedAssist. (Optional)

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### Applicant's Agreement/Disclosure/Release

I attest that the information I have given in this enrollment application is accurate and true. I also understand that even if my application is approved, services are not guaranteed. By signing this application, I release NC MedAssist, its affiliated drug companies and any public or private agencies or financial supporters and their agents, from any and all claims of liability in contract or tort arising out of the actions of NC MedAssist, its agents, employees, or P.O.E in performing services or related to services I receive from NC MedAssist. I give my consent to DSS and DHHS to advise NC MedAssist of the status of a pending Medicaid application. **I will promptly notify NC MedAssist if I become eligible for Medicare, Medicaid, private insurance or VA benefits, or if my income changes.** I also give consent to NC MedAssist to disseminate my health information to its affiliates (i.e. audits by pharmaceutical companies) as it pertains to all federal, state and local laws and regulations and purposes directly related to the administration of NC MedAssist programs and grants. I have received NC MedAssist's Notice of Privacy Practices Statement. I give my permission to NC MedAssist to sign my name on Patient Assistance Program documents when necessary.

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_

For office Use Only

Date Entered \_\_\_\_\_ Temp Date \_\_\_\_\_ Recert Date \_\_\_\_\_ POE \_\_\_\_\_

NC MedAssist Employee Signature \_\_\_\_\_ Date \_\_\_\_\_